



Season 2023-2024

Camping

1. Your deposit when making the booking is 25% upon reservation. If the down payment has not been made, the reservation will automatically expire. The remaining amount is paid by you according to your choice: On arrival or in advance by bank transfer.
2. Reserved camping pitches are available from 13:00.
3. In the event that you do not arrive on the date of arrival indicated by you, and we have not received a message, we reserve the right to rent the camping pitch to someone else after 24 hours.
4. On the day of departure, you must leave the camping pitch empty, tidy and clean before 11:00 am.
5. Maximum 1 family per camping pitch.
6. A maximum of 2 additional tents may be placed on each camping pitch, up to a maximum floor area of 8 m² in total. If this area is exceeded, you must reserve a separate camping pitch. 1 additional tent is allowed in a chalet/mobile home.
7. We always have the right to assign you a different camping pitch.

Cancellation / early departure

8. Payments received by us are non-refundable in the event of cancellation.
9. In the event of early departure from or later arrival at the rental accommodation or camping pitch, no refund of the rent paid by you will be made.
10. We recommend that you take out cancellation insurance.

Accommodations

11. Minimum 7 days rental in high season. Rental of the Villas only from Saturday to Saturday. Deviating periods only in consultation. Arrival on Sunday not possible.
12. Your accommodation is available from 4 pm on the day of arrival and you are requested to vacate it before 10 am on your day of departure.
13. On arrival we ask for the deposit stated on the rate list. This will be refunded to you if the inventory is complete / without damage after checking. In case accommodation is left very dirty, additional cleaning costs will be deducted from the deposit paid.
14. You pay 50% of the total rent + cleaning costs upon reservation + 21 euro reservation costs.
15. The remaining amount must be received by us no later than 8 weeks before your arrival.
16. For a reservation of 1 week or less, we have the right to allocate another equivalent accommodation.

Cancellation / Early Departure

17. Payments received by us are non-refundable in the event of cancellation.
18. In the event of early departure from the rental accommodation, no refund of the rent paid

by you will be made.

19. We recommend that you take out cancellation insurance.

20. Our rates for the campsite and accommodations do not include the tourist/eco tax of € 0.50 per night per person aged 18 and older (for the villas this is € 1.00 per night per person aged 18 and older).

21. Bed linen is included in the villas, for all other accommodations bed linen is mandatory (€10 p.p.)

Bookings in combination with swimming lessons from 123Jump

22. If you make a reservation at Domaine de Merlanes for a camping pitch or accommodation and also make a reservation for swimming lessons at 123Jump, we point out that these are separate bookings: the booking at Domaine de Merlanes is completely separate from the booking of swimming lessons at 123Jump. If you cancel the swimming lessons or cannot take them for whatever reason, we will not grant a refund on the booking you made at Domaine de Merlanes and your payment obligation for this booking will continue to exist.

23. Bookings for swimming lessons at 123Jump must always be combined with a booking for a camping pitch or accommodation for the same duration and period or longer at Domaine de Merlanes. We would like to point out that if you do not have a booking at Domaine de Merlanes for the entire period that you take swimming lessons, no swimming lessons can be followed at Domaine de Merlanes.